Highline Counseling Group Client Follow-up Questionnaire

Counseling is a very personal complex, and individual experience. As a result, it is often difficult to objectively evaluate or measure. As an agency, and as individual therapists, our commitment is to the very highest standards of professional excellence, competency, and effectiveness. In an attempt to ensure such service each and every time, your evaluation of your counseling experience with us is desired and requested. Although each counseling experience is unique, we believe common elements of professionalism and competency are to be expected.

Please take a few moments to reflect for us on your counseling experience and its impact on your life and personal growth. Your comments allow us to review our policies, practices, and professional services in order to continually strengthen our effectiveness in mental health. All comments are kept confidential within our agency. Thank you.

Name		Date							
1.	How were you referred to HCG?								
2.	Upon contacting your therapist, w time? Yes No Comment	vere you called b	oack in a r	reasonable a	mount of				
3.	Upon contacting your therapist, w Yes No Comment	vere you seen in	a reason	able amoun	t of time?				
4.	Please rate HCG's office:				•				
	Convenience?	Excellent	Good	Average	Poor				
	Easy to locate?	Excellent	Good	Average	Poor				
	Reception area comfortable?	Excellent	Good	Average	Poor				
	Counseling office privacy?	Excellent	Good	Average	Poor				
	Counseling office comfortable?	Excellent	Good	Average	Poor				
Comm	ents:								

5.	Please rate your experience with your therapist: Therapist name							
	Professionalism	Excellent	Good	Avera	ge	Poor		
	Helpfulness	Excellent	Good	Average		Poor		
	Scheduling Convenience	Excellent	Good	J		Poor		
	Appointment Consistency	Excellent	Good			Poor		
	Therapy/Counsel	Excellent	Good			Poor		
	Therapy Goals Identified	Excellent	Good			Poor		
	Use of therapy time	Excellent Good Avera		ge	Poor			
	Overall therapy Experience	Excellent	Good	Avera	ge	Poor		
6.	Would you seek care from HCG in th	ould you seek care from HCG in the future?						
	Please note any additional comment counseling at HCG:							
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Thank you. Please feel free to call our office if you have any questions.

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